

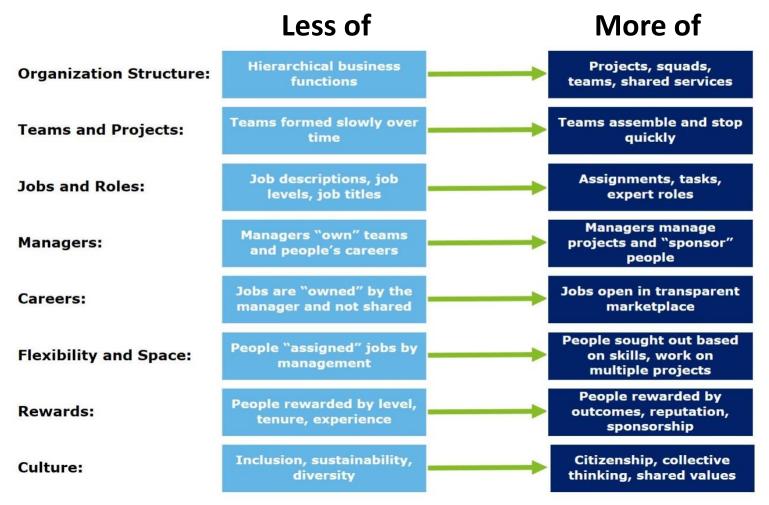
Designing in Fog



through organisational consultancy



Organisation Design and Development Trends



"The next generation of organizations will be made by developing. contextually unique solutions to emerge and adapt based on a coherent whole" Dave Snowden

Image adapted from Bersin by Deloitte



Case Study – Real Estate

The real estate market across Europe has undergone massive disruption moving from paper catalogues to digital platforms as customers needs for immediacy, access to property and geographic information have increased.

To increase market penetration and move with customer channel preferences these individual **companies** were in the process of **moving from paper to digital platforms**.

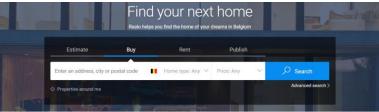
A number of real estate companies had been acquired by a venture capital company.

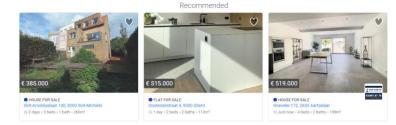
The VC created a group structure to create **centres of excellence for platform, digital product, analytics and growth marketing functions at group level. Sales organisations remained within** individual **countries**.

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Note: Some details are modified to maintain confidentiality





Create a healthy environment for your people

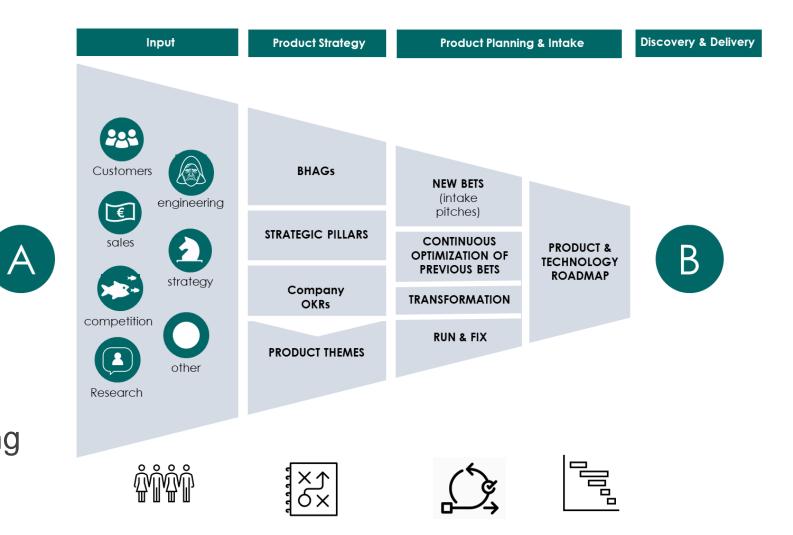


Digitise or die!

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Take a partnership / ecosystemic view

- Open source innovation engaging customers, suppliers, partners & free radicals
- Operational efficiency, using continuous improvement to drive efficiency through marginal gains
- Exploring fresh thinking, running experiments, scaling successes, redistributing resources from failures



The innovation imperative.....discipline

So what can you do tomorrow?

- Trust your people
- Create a healthy environment
- You need to look both ways
- Develop collaborations
- Innovate, innovate, innovate









"Any intelligent fool can make things bigger, more complex, and more violent. It takes a touch of genius — and a lot of courage to move in the opposite direction."

Ernst F. Schumacher, Small Is Beautiful

To learn more about our work or these slides contact <u>nick@tricordant.com</u>